EXPRESS-SCRIPTS.CA TERMS OF USE

Version 3.0 Last Revised: 08/05/2019

These Terms of Use apply to all visitors of the Express-Scripts.ca website available through http://www.Express-Scripts.ca (the "Site") including Registered Members of the Member Website, Registered Clients of the NIHB Client Website, Registered Users of the Analytics Website, Registered Service Providers of the NIHB Service Provider Website and those users who have been granted authorized access to non-publicly available portions of the Express-Scripts.ca website. The Site may be accessed via the World Wide Web, via a mobile application, or through a website or application hosted by a third party. The Site is provided to you as a service to provide information about our company and benefit-related information, and as applicable, management of your Member account, access to Express Scripts Canada pharmacy services, and access to analytics information and includes the Member Website and the Analytics Website.

The "Member Website" is a member-only account portal available through the Site, a third-party site, or via mobile access which enables Registered Members to access their personal account information and to use certain other services offered to them. "Members" are individual participants in a prescription drug benefit plan and/or who have ordered prescription drugs through the Express Scripts Canada pharmacy. Individual Members who meet any age qualification requirements and have submitted a completed account registration form on the Site, or have completed the appropriate registration process from their plan sponsor's website, or have completed the registration process via telephone with a customer service representative and are having drugs filled through an Express Scripts Canada pharmacy are all "Registered Members" who will be provided access to the Member Website after completion of the registration process.

The "NIHB Client Website" is a member-only account portal available through the Site, a third-party site, or via mobile access which enables Registered Clients to view their health information, statements, claims history, prior approvals and pre-determinations and submit claims. "Clients" are individual participants in the Non-Insured Health Benefits ("NIHB") Program, which offers the following benefits: drugs, dental, medical supplies and equipment, vision care and mental health counselling. "Registered Clients" are Clients that have completed the registration process.

The "Analytics Website" is a registered user-only account portal available through the Site which enables Registered Users to access analytic information. "Registered Users" are individuals who have been provided access to the Analytics Website.

The "NIHB Service Provider Website" is a Registered User-only account portal available through the Site which enables Registered Service Providers to review status information regarding claims, eligibility, pre-determinations, and prior approvals and to submit claims and prior approvals. "Registered Service Providers" are eligible dentists, pharmacists, medical supplies and equipment specialists, mental health professionals, vision care specialists and business owners who have completed the registration process for website access.

These Terms of Use are between a user of any portion of the Site ("you" or "your") and Express Scripts Canada ("Express Scripts Canada", "we", "us" or "our"). If you access non-publicly available portions of the Site to which you have been granted authorized access (other than the Member Website, NIHB Client Website, Analytics Website or NIHB

Service Provider Website), any additional terms and conditions located on those pages will also apply and will control in the event of a conflict with these Terms of Use.

REGISTRATION AND ASSENT

Access to and use of the Site is conditioned upon your assent to these Terms of Use. You are deemed to have assented to these Terms of Use when you use any available page of the Site. You are deemed to have assented to these Terms of Use as applicable to the Member Website, when you complete the online registration processes required for Registered Members and have indicated at the end of the registration process that you accept these Terms of Use along with the Internet Privacy Policy incorporated therein. You are deemed to have assented to these Terms of Use as applicable to the NIHB Client Website, when you complete the online registration processes required for Registered Clients and have indicated at the end of the registration process that you accept these Terms of Use along with the Internet Privacy Policy incorporated therein. You are deemed to have assented to these Terms of Use as applicable to the Analytics Website, when you complete the online registration processes required for Registered Users and have indicated at the end of the registration process that you accept these Terms of Use along with the Internet Privacy Policy incorporated therein. You are deemed to have assented to these Terms of Use as applicable to the NIHB Service Provider Website, when you complete the online registration processes required for Registered Service Providers and have indicated at the end of the registration process that you accept these Terms of Use along with the Internet Privacy Policy incorporated therein. You are deemed to have accepted these Terms of Use each time you access the Site and each time you use your login credentials to access the Member Website, NIHB Client Website, Analytics Website and/or NIHB Service Provider Website portion of the Site. By registering for or otherwise accessing or using the Site, you acknowledge that you have read, understand, and agree to be legally bound by these Terms of Use. These Terms of Use and the Internet Privacy Policy are available during registration for the Member Website, registration for the NIHB Client Website, registration for the Analytics Website, registration for the NIHB Service Provider Website and on various pages of the Site.

UPDATES

From time to time, we may, in our sole discretion, modify these Terms of Use, and the Internet Privacy Policy, indicated by a new version number and revision date. The version number includes a major number, a decimal point, and a minor number. A change to the major number reflects a significant change to the policy, while a change to the minor number reflects a less significant change to the policy. Examples of significant changes include additional provisions that reflect new Site functionality, significant modifications to existing provisions, and more significant changes to Site functionality that cause provisions to be modified, added, or removed. Examples of less significant changes include additional provisions that clarify current Site functionality, minor modifications to existing provisions, and less significant changes to Site functionality that cause provisions to be modified, added, or removed.

We will provide an advance notice of a major change prior to your access of any portion of the Site for which registration is required. For example, we may (i) require that you reaccept the updated version of the web policies, (ii) send an electronic notification advising of the update to the web policies, (iii) include a notice on the Site viewable without login advising of the update to the web policies, and/or (iv) advise of the updated web policies during a phone call. We do not ordinarily provide advance notice of a minor change.

It is important that you check these Terms of Use every time you visit the Site. Your use of the Site and/or utilization of any Site benefits after the Terms of Use have been updated (and after advance notice for a major change), indicates your agreement and acceptance of the updated version of the Terms of Use and the Internet Privacy Policy.

USER OBLIGATIONS

You are required to comply with all applicable laws in connection with your use of the Site and Site Content. You agree that you have appropriate procedures and safeguards with respect to your access and use of the Site and any Site Content obtained through the Site. As a condition of your use of the Site, you agree that you will not use the Site and Site Content for any purpose that is unlawful or prohibited by these Terms of Use. You agree that you will only provide information during registration and in connection with any and all other uses of the Site that is true and accurate and is not false, misleading, or otherwise an impersonation of any person or entity. Certain portions of the Site may have additional terms and conditions. When these portions are used, you agree to be further bound by the associated additional terms and conditions.

SITE CONTENT AND INTELLECTUAL PROPERTY RIGHTS

This Site may contain text, images, software (including images or files incorporated in or generated by the software or data accompanying such software), photographs, video, graphics, audio, features, data, designs, images, and other such similar content (collectively "Site Content"). Certain Site Content images may reflect people engaged in various activities. Unless otherwise specifically identified, images are for representative purposes only and do not depict an actual patient or member. Unless otherwise expressly identified, Site Content is owned by us or by our third-party licensors. The Site Content is protected by Canadian and international copyright, trademark, and other laws. You may browse the Site and download Site Content solely for your personal use, provided you keep intact all copyright and other proprietary notices. Except as expressly permitted, you may not modify, copy, reproduce, republish, upload, post, transmit, hyperlink to or from, or distribute in any way Site Content from this Site, including code and software underlying this Site, nor may you sell, transfer or otherwise use the Site or the Site Content in commerce or for any public or commercial endeavor without our prior and express written consent. We may in our sole discretion make changes to the Site Content at any time without notice.

SMS COMMUNICATIONS

When available, we support SMS texting communications in accordance with the communication preferences that are available to you and for informational and/or marketing messages associated with certain other Express Scripts Canada text message programs. If you opt-in to receive text messages for a particular category of communication preferences, you will receive text messages consistent with your communication preferences as further described in the Internet Privacy Policy. If you opt-in to another text message program, you will receive informational and/or marketing text messages consistent with the program such as informational text messages about certain eligible prescriptions. The number of text messages per month varies.

To opt-in after providing us with a verbal consent to receive text messages, reply YES when you receive a text message from Express Scripts Canada from any of the following numbers listed here. If you have provided written confirmation for us to receive text messages, no confirmation may be necessary. To opt-out from a particular Express Scripts Canada text message program, you can text STOP in response to associated program text messages from Express Scripts Canada from your mobile phone and we will unsubscribe you from the

associated Express Scripts Canada text message program and send you one message to confirm your opt-out. You will not receive additional text messages from the associated program unless you opt back in. To get technical help or support, call us at 1-855-550-6337. From your mobile phone, you may request our contact information at any time by texting HELP in response to text messages from Express Scripts Canada. **Message and Data Rates May Apply**. Carriers are not liable for delayed or undelivered messages. The Express Scripts Canada text message program is subject to these Terms of Use and the Internet Privacy Policy, as defined below, to the extent applicable.

USER EXPERIENCE

We constantly make improvements to our Site by adding and modifying its features and functionality. To enhance your Site experience and improve Site effectiveness, we may monitor your Site usage, selectively provide or disable Site features and functionality, and contact you to solicit information that would assist us in improving the overall user experience through such features, functionality, or otherwise.

FEEDBACK AND OTHER SUBMITTED CONTENT

Certain portions of the Site may provide mechanism(s) for you to communicate and share information and/or materials with us. By submitting us your feedback, comments, reviews, ideas, testimonials, opinions, photos, and/or other submitted content (any, a "Submission") through the Site, electronic communications, or otherwise, you agree as follows:

- 1) Your Submissions must: (i) be original and solely written or created by you, (ii) not feature any intellectual property unless owned by you or us, or anything illegal, obscene, threatening, defamatory or otherwise objectionable, in our sole discretion, (iii) not feature any identifiable person(s), other than you or those on whose behalf you are authorized to feature in your Submission; and (iv) be accurate, truthful, and not misleading.
- 2) By sending us a Submission, to the fullest extent and for the maximum duration permitted by applicable law, you also grant to us a royalty-free, irrevocable, perpetual, non-exclusive license to use, reproduce, modify, publish, create derivative works from, and display your Submission, in whole or in part, including the right to use your name, image, likeness, and biographical information (as provided by you) in conjunction with the Submission, on a worldwide basis, in any form, media or technology now known or later developed, including without limitation for our promotional or marketing purposes, and you waive all moral and similar rights. If requested, you will agree to sign any documents to confirm the above.
- 3) By sending a Submission, you also waive and release, and agree to hold us harmless, and our parents, subsidiaries, affiliates, advertising and promotion agencies, from and against any and all rights claims and causes of action whatsoever, including but not limited to claims relating to rights of privacy, publicity, libel or infringement, or otherwise relating to injury, loss or damage, whether direct, compensatory, incidental or consequential, arising in whole or in part from the Submission or our use of same. You warrant that your Submission is being provided voluntarily, does not incorporate or embody any confidential or proprietary information of third parties, and does not violate any applicable laws or regulations or infringe any third party's copyrights, patent rights, trademarks, or other intellectual property rights.

With certain submission mechanisms, we may post or otherwise contemporaneously provide you with terms that restrict our use of your Submission received through a particular

submission mechanism and/or at a particular time. Some of the submission mechanisms available through the Site may provide you with options to enable or limit how we may use a Submission. When such terms are provided or options are available and specified, our use of such Submissions pursuant to this section is subject to such limitations.

We may contact you regarding your Submission through any known electronic communication channel. If you have questions about our usage of a particular Submission, please contact us at <a href="mailto:usage-usag

SCHEDULED EVENTS

Portions of the Site may include a listing of events and times of events that we are scheduled to host or attend. You can contact us to confirm the date, time, location, and whether we are still scheduled to host or attend the listed event. However, we may ultimately not be able to host or attend the listed event due to a variety of reasons. We are not responsible for any errors or omissions in the listing of the events.

SOCIAL MEDIA

The Site may include opportunities to view information and communicate with us through social media services such as LinkedIn®, Twitter®, Facebook®, Glassdoor®, and blogging. You should use common sense and good judgment in communicating with us through these services. We are not responsible for the terms of use and privacy policies that govern these third-party sites.

NO PROFESSIONAL ADVICE

The information provided on the Site is for informational purposes or general guidance only, and does not constitute medical, legal, financial, accounting, tax, or other professional advice. We do not warrant or guarantee the accuracy, completeness, adequacy, or currency of the provided information, nor do we endorse any views or opinions that may be included therein. The provided information does not constitute the rendering by us of any type of opinion, certification, or guarantee. The provided information is not a substitute for medical or other professional advice and it is important that no medical or other professional decisions should be made without first consulting a personal physician or other applicable professional. The receipt of any questions or feedback you submit to us does not create a professional relationship and does not create any privacy interests other than those described in our Internet Privacy Policy.

LINKING POLICY

Our Site may contain hyperlinks allowing our users to connect to other websites owned by us and our affiliated companies and websites owned by our third-party vendors, distributors, and providers ("Linked Sites"). You may also access our Site through a hyperlink embedded in a Linked Site. We provide hyperlinks to the Linked Sites to enable you to conveniently access websites that may be of interest to you. Please note that once you click on a hyperlink that transfers you from our Site to a Linked Site, you have left our Site, and this Terms of Use will immediately cease to apply to any subsequent activity on the Linked Site. We are under no obligation to notify you when you have left our Site and have accessed a Linked Site. Use of any Linked Site will be governed by the privacy policy, terms of use, and/or other policies (if any) on the Linked Site.

USE RESTRICTIONS

You agree that you will not (and will not attempt to): (a) access or use the Site or any component thereof in any manner or for any purpose not expressly authorized by these Terms of Use; (b) distribute, sublicense, lease, rent, loan, or otherwise use or make any

component of the Site available for use by third parties, including as part of a service bureau, outsourcing, or external consulting arrangement; (c) allow any other person or entity to use your login credentials to access, view, or use any component of the Site or for posting, copying, extracting, downloading, viewing, transmitting, or receiving data of any kind; (d) access any component available through the Site via remote access through interfaces or automated means not approved in writing by us; (e) collect, compile, or otherwise attempt to "screen scrape," "data mine" or "harvest" any component of the Site, including through the creation of any duplicate or derivative data store; (f) deactivate, bypass, or circumvent any access controls or security measures for the Site; (g) gain unauthorized access to the Site or another site user's network, systems, or data; (h) engage in any activity or use any device, software, or routine, or introduce any virus, Trojan horse, spyware, adware, or other malicious code, that interferes with a user's access to the Site or the proper operation of this Site; (i) engage in any activity that disrupts or impairs the performance of the Site; (j) access or use the Site in violation of any applicable laws or regulations, the intellectual property or other rights of any third party, or any contractual or legal duty or obligation including in a manner prohibited by these Terms of Use; (k) reverse engineer, decompile, disassemble, or otherwise attempt to derive the source code or underlying programming, models, databases, or database structures for the Site; or (I) remove or obscure any copyright, trademark, confidentiality, or other Site notices, terms, or disclosures. We reserve the right to suspend or terminate Site access to address noncompliance with these Terms of Use.

FORWARD-LOOKING STATEMENTS

This Site may contain "forward-looking information," as that term is defined in the Ontario Securities Act and applicable legislation, which involve risks and uncertainties. Often, but not always, forward-looking information can be identified by the use of words such as "believes," "expects," "does not expect," "is expected," "targets," "outlook," "plans," "scheduled," "estimates," "forecasts," "intends," "anticipates" or "does not anticipate" or variations of such words and phrases or statements that certain actions, events or results "may," "could," "would," "might" or "will" be taken, occur or be achieved. No forward-looking information can be guaranteed, and actual results may differ materially from those projected. We undertake no obligation to publicly update any forward-looking information, whether as a result of new information, future events, or otherwise. Forward-looking information on this Site should be evaluated together with the disclosure regarding Express Scripts Canada (along with those previously filed by our parent company and its subsidiaries) in our registration statements and periodic reports filed with Securities Commissions, including the risks and uncertainties facing our business described therein.

OFF-LABEL USE

Certain uses of products discussed herein may not have been approved by Health Canada.

INTERNET PRIVACY POLICY

You agree to the Express-Scripts.ca Internet privacy policy ("Internet Privacy Policy"), which is incorporated by reference in these Terms of Use.

DISCLAIMER OF WARRANTIES

THE SITE AND THE SITE CONTENT ARE PROVIDED ON AN "AS IS", "AS AVAILABLE" AND "WITH ALL FAULTS" BASIS, AND ALL USE OF THE SITE AND THE SITE CONTENT IS AT YOUR OWN RISK. TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, WE MAKE NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, REGARDING THE SITE, THE SITE CONTENT, OR YOUR ACCESS TO OR USE THEREOF. WE HEREBY DISCLAIM ANY AND ALL IMPLIED AND STATUTORY WARRANTIES OF ANY KIND,

INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE, TITLE, QUIET ENJOYMENT, NON-INFRINGEMENT, CUSTOM, AND USAGE OF TRADE. WITHOUT LIMITING THE FOREGOING, WE DO NOT REPRESENT OR WARRANT THAT THE SITE OR THE SITE CONTENT WILL BE ACCURATE, COMPLETE, UP-TO-DATE, OR RELIABLE; THAT ACCESS TO OR USE OF THE SITE WILL BE UNINTERRUPTED, SECURE, OR ERROR-FREE; THAT THE SITE, THE SITE CONTENT, OR ANY PORTION THEREOF WILL NOT CHANGE OR BE DISCONTINUED; THAT ERRORS OR DEFECTS WILL BE CORRECTED: THAT THE SITE OR THE SITE CONTENT WILL BE FREE FROM COMPUTER VIRUSES OR OTHER HARMFUL COMPONENTS; OR THAT ACCESS TO OR USE OF THE SITE OR THE SITE CONTENT IS LAWFUL IN ANY PARTICULAR JURISDICTION. NO SUPPLIER TO US HAS ANY WARRANTY, SUPPORT, OR OTHER OBLIGATIONS TO YOU IN CONNECTION WITH YOUR USE OF THIS SITE. YOU ASSUME THE ENTIRE OBLIGATION AND COST OF ANY AND ALL NECESSARY COMPUTER, MOBILE DEVICE, AND NETWORK SERVICING, REPAIR, AND CORRECTION. IF YOU ARE DISSATISFIED WITH THE SITE OR THE SITE CONTENT, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE. SOME JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF IMPLIED OR CERTAIN OTHER WARRANTIES, SO THE ABOVE DISCLAIMERS MAY NOT APPLY TO YOU TO THE EXTENT SUCH A JURISDICTION'S LAW APPLIES AND LIMITS SUCH DISCLAIMERS.

LIMITATION OF LIABILITY

UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, PUNITIVE, OR OTHER DAMAGES OR LOSSES OF ANY KIND ARISING OUT OF OR DIRECTLY OR INDIRECTLY RELATED TO THE SITE, THE SITE CONTENT, YOUR ACCESS TO OR USE THEREOF, OUR PERFORMANCE, NON-PERFORMANCE, ACTS, OR OMISSIONS IN CONNECTION THEREWITH, THE INTERNET PRIVACY POLICY, OR THESE TERMS OF USE, EVEN IF FORESEEABLE, AND EVEN IF WE HAVE BEEN ADVISED OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES. IN ANY EVENT, UNDER NO CIRCUMSTANCES SHALL OUR TOTAL, CUMULATIVE LIABILITY TO YOU FOR ANY AND ALL DAMAGES, LOSSES, CLAIMS, AND CAUSES OF ACTION EXCEED FIVE UNITED STATES DOLLARS (\$5.00). IN NO WAY LIMITING THE FOREGOING, WE ASSUME NO OBLIGATION AND SHALL HAVE NO LIABILITY ARISING OUT OF OR DIRECTLY OR INDIRECTLY RELATED TO ANY COMMUNICATION ERRORS, SERVICE INTERRUPTIONS, OR SITE MALFUNCTIONS; THE CONDUCT OR CONTENT OF ANY SITE USER; COMPUTER VIRUSES OR OTHER HARMFUL COMPONENTS; LOSS OR CORRUPTION OF DATA; DAMAGE TO YOUR COMPUTER, MOBILE DEVICE, OR NETWORK; MALICIOUS ACTS OF THIRD PARTIES; FORCE MAJEURE EVENTS; BUSINESS INTERRUPTION OR DOWNTIME; LOSS OF BUSINESS, PROFITS, OR GOODWILL; OR ACTIONS TAKEN OR NOT TAKEN IN CONNECTION WITH INVESTIGATIONS, DEMANDS, OR CLAIMS BY US, INTELLECTUAL PROPERTY OWNERS, LAW ENFORCEMENT, GOVERNMENTAL AUTHORITIES, OR THIRD PARTIES. THE LIMITATIONS ON LIABILITY IN THIS SECTION SHALL APPLY TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, REGARDLESS OF THE NUMBER OF INCIDENTS OR CLAIMS, AND REGARDLESS OF THE NATURE OF THE DAMAGE, LOSS, CLAIM, OR CAUSE OF ACTION (WHETHER IN CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, INDEMNITY, OR OTHERWISE). THE LIMITATIONS ON LIABILITY IN THIS SECTION ARE AN ESSENTIAL PART OF THESE TERMS OF USE, AND SHALL BE VALID AND BINDING EVEN IF ANY REMEDY IS DEEMED TO FAIL OF ITS ESSENTIAL PURPOSE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF INCIDENTAL, CONSEQUENTIAL, OR CERTAIN OTHER DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU TO THE EXTENT SUCH A JURISDICTION'S LAW APPLIES AND LIMITS SUCH EXCLUSIONS.

NOTICE OF COPYRIGHT INFRINGEMENT

If you believe that your work or other subject-matter has been copied and is accessible on this Site in a way that constitutes copyright infringement, or that this Site is being used in a way that constitutes copyright infringement, please provide our designated Copyright Agent identified below with the following information:

- a. your name and address, and a daytime telephone number and e-mail address if available, so that we may contact you if necessary;
- b. identify the copyrighted work or other subject-matter claimed to have been infringed;
- c. state your interest or right with respect to the copyright in the work or other subject-matter;
- d. specify the location data (ex.: IP address or other identifying information) for the electronic location to which the claimed infringement relates;
- e. identify the allegedly infringing material on the Site; and
- f. specify the date and time of the commission of the claimed infringement.

Contact Information for Our Copyright Agent: Legal Department, Intellectual Property Express Scripts Holding Company One Express Way, Hq1-2e03, St. Louis, MO 63121 e-mail: uspto@express-scripts.com

Upon receipt of information as set forth in Subsections (a) - (f) above, we will forward the notice electronically to the person to whom the electronic location identified by the location data specified in the notice belongs and inform you of its forwarding or, if applicable, of the reason why it was not possible to forward it. We will retain records that will allow the identity of the person to whom the electronic location belongs to be determined, and do so for six months beginning on the day on which we receive the notice of claimed infringement or, if you commence proceedings relating to the claimed infringement and so notify us before the end of those six months, for one year after the day on which we receive the notice of claimed infringement. We also may, in our sole discretion if we deem it appropriate, terminate access rights of any user who we reasonably believe violates any Canadian intellectual property laws. Subject to our discretion and if we deem it appropriate, we may also remove any content that allegedly infringe copyright further to the receipt of the abovementioned information.

GOVERNING LAW

These Terms of Use shall be governed by and construed in accordance with the laws of the province of Ontario, excluding its conflict of law rules. The Site is intended for use by individuals residing in Canada. No laws of any foreign jurisdiction shall apply to these Terms of Use or be binding on us.

JURISDICTION; VENUE

Any dispute, claim, action or proceeding arising out of or related to the Site, the Site Content, the Internet Privacy Policy, or these Terms of Use, or the interpretation or enforcement hereof, whether at law or in equity, shall be brought only in courts in the city of Toronto, Ontario. Each party hereby expressly agrees and attorn to the personal jurisdiction and the exclusive venue of such courts, and waives any objections thereto, including based on *forum non conveniens*. Notwithstanding the foregoing, in connection with asserting or protecting our intellectual property or other legal rights or business interests, we retain the right to seek temporary or permanent injunctive or other non-monetary equitable relief against you in any court of competent jurisdiction.

NO WAIVER

Any waiver by us must be express and in writing, must be directed specifically by us to you, and must be signed by our duly authorized representative. Our failure to enforce any provision of these Terms of Use or to respond to a breach by you or third parties shall not in any way limit or waive our right to do so, including without limitation our right to enforce subsequently any provision of these Terms of Use, or to assert our rights with respect to the same or similar breaches.

ENTIRE AGREEMENT

Unless otherwise specified herein, these Terms of Use and the Internet Privacy Policy incorporated herein constitute the entire agreement between you and us with respect to the subject matter hereof, and supersede all prior and contemporaneous agreements and understandings, whether written or oral, concerning the subject matter hereof. Any conflicting or supplementary terms proposed by you in any e-mail or other communication shall not be binding on us, and are hereby objected to and expressly rejected.

SEVERABILITY

If any portion of these Terms of Use or the Internet Privacy Policy is held invalid or unenforceable under applicable law, that portion shall be construed in a manner consistent with applicable law to accomplish, as nearly as possible, the objective thereof, or severed from the document if and solely to the limited extent such construction is not possible, and the remaining portion of these Terms of Use and the Internet Privacy Policy shall remain in full force and effect.